



R.E.S.S.

RUSSELL ELECTRONIC SECURITY SYSTEMS



YOUR NUMBER ONE SECURITY PROVIDER



CCTV Systems



Access Control Systems



Intruder Alarm Systems

INSTALLER SUPPORT.

Improving your efficiency, reducing pressure and increasing service levels.



TECHNICAL



SITE VISITS



SECURE

PROTECTING PEOPLE, ASSETS AND BUILDINGS.



As an Installer you install and maintain electronic security systems that help to protect people, assets and buildings.

We want to ensure that you are able to focus on ensuring that these systems are operating to their full potential, which is why we offer an 'Installer Support' service.

Our unique Installer Support service frees up your staff allowing them to concentrate on installing and maintaining systems and other important tasks.

By completing tasks on your behalf we not only increase your efficiency but also the service that you are offering your customers.

YOUR NUMBER ONE **SECURITY PROVIDER**

WHAT IS INSTALLER SUPPORT?

Installer Support from Russell Electronic Security Systems is the ideal way to free up service engineer, supervisor and management time.

We will carry out tasks on your behalf allowing you to concentrate on your core services.

HOW DOES IT WORK?

Installer Support works by you supplying Russell Electronic Security Systems with all information relative to a task.

We then look at the information provided ensuring that we have everything needed to complete the task.

The task is then processed by our experienced team and a report compiled and supplied detailing our findings.

WHY INSTALLER SUPPORT?

By taking tasks away from you we enhance your performance allowing you to focus on installing new and maintaining existing systems.

Traditionally customer and service engineer tasks/requests are dealt with by you or the monitoring station, from many years of experience we know that this can put extra strain and pressure on you and the control room operators.

Installer Support from Russell Electronic Security Systems frees up staff, enhances performance and improves efficiency.

Installer Support from Russell Electronic Security Systems has a number of benefits over traditional operations including:

No more downloading footage for customers or the police, we can do this remotely on your behalf.

We will investigate CCTV systems that are generating false alarms, highlight problematic sensors and where possible causes. We will then put all the information gathered into a report for you.

KEY BENEFITS.



FALSE ALARM
Management & Reporting



OFF SITE ACCESS
Remote Footage Downloads



CCTV
Commissioning & Walk Tests



TECHNICAL SUPPORT
DVR's & Central Station Software



TROUBLESHOOTING
CCTV System Issues



NETWORKING
Internal & External (LAN & WAN)



PROACTIVE
Investigating Incidents & Reports



SITE VISITS
Regular visits to ensure performance



MAINTENANCE
Checking Service / CCTV Health Checks



DATA SECURITY
Data Protection & Information Risk Audits

FIND OUT MORE
ABOUT OUR UNIQUE
INSTALLER SUPPORT
SERVICE.



Cradley Enterprise Centre #2
Maypole Fields
Cradley
Halesowen
B63 2QB